

Identity Monitoring

Identity Theft Protection offers additional resources to help protect personal identity and information, as well as services to help deal with identity theft in case it happens. Members will have access to:

✓ **Credit Monitoring**

Members can enjoy peace of mind with proactive monitoring of multiple credit report(s) with alerts of any critical changes.

✓ **Internet Surveillance and Dark Web Monitoring**

- Scans online sources known for illegally buying and selling personal information, such as stolen password, Social Security number, and date of birth, and notifies you if your identity may be at risk.
- Dark Web Monitoring monitors activity on the Internet to see if personal information is being traded and/or sold online.
- Internet Surveillance searches networks, chat rooms, and websites worldwide for stolen identity credentials, finding Subscriber data regardless of nationality or location.

✓ **Full-Service Identity Restoration**

Full-Service Identity Restoration Services provides compromised members with a certified identity theft restoration specialist to provide full-service identity restoration. Full-Service Identity Restoration Services include:

- A certified identity theft restoration specialist
- Use of a specialized limited power of attorney to work on the Member's behalf to restore the identity case, which frees them from that burden
- Interactive dispute letters to creditors and agencies
- Interactive dispute letters to credit bureaus
- Interactive identity theft affidavit

✓ **Lost Wallet**

Protection for personally identifiable information that has been compromised. Services include:

- Protection for credit cards, debit/ATM cards, checkbooks, driver's licenses, Social Security cards, insurance cards, passports, military identification cards, traveler's checks and Medicare/Medicaid identification
- Support from restoration specialists in canceling and reissuing documents due to lost or stolen wallet or identity documents

✓ **Identity Theft Insurance**

Identity Theft Insurance will reimburse members residing in the United States for certain ancillary expenses associated with restoring their identity should they become a victim of identity theft after such member is properly enrolled.

✓ **Child Identity Monitoring**

Members with children can enjoy peace of mind with proactive monitoring of your child's identity, which includes:

- CyberAgent, scours the dark web to identify the illegal trading and selling of monitored personal information, and it alerts parents if a match to their child's information is made
- Social Security Number trace, detects the existence of credit information associated with child's identity
- Full-Service restoration, is available in the event of child identity theft



For more information, visit:

<https://www.legaleaseplan.com/convatec>



To learn more, call:

1(800) 248-9000, & Reference "ConvaTec Inc."

Member Services: 1(888) 416-4313

Limitations and exclusions apply. This benefit summary is intended only to highlight benefits and should not be relied upon to fully determine coverage. More complete descriptions of benefits and the terms under which they are provided are received upon enrolling in the plan. If this benefit summary conflicts in any way with the Policy, Contract, or Agreement issued, the policy, contract, or agreement shall prevail. Identity theft protection, fraud detection, credit monitoring, and related services and platforms are provided by CSIdentity Corporation (d/b/a CSID). Home Office: 1501 South Mopac Expressway, Suite 200, Austin, TX 78746. Identity Theft Services resold by Legal Access Plans, L.L.C., LegalEASE or The LegalEASE Group, Houston, Texas. Please contact Legal Access Plans or LegalEASE for complete details.